

Instructions for additional vin licenses.

1. Make sure tuner is up to date before you start with vin process. To check this, power up tuner go to main menu, look at bottom left corner of screen. You should see a software number like this RAMEXXXX. Next, compare this number with the current update here: http://www.racemecanada.com/Software-Release-Notes_ep_49.html.
If your tuner is not up to date, please update it from here: http://www.racemecanada.com/Updates_c_12.html.
The update process video can be found here: <https://www.youtube.com/watch?v=1M-as6dE8l4>.
2. Once tuner is up to date,
Go to main menu → config tools → page up (arrow up) → unlock codes → request unlock codes → select number of licenses you want (eg. +1 lic) → order now. Do not use the “CST” request. Please Use the “ADD LIC” request. This will create a file on the root sd card named “UCR.REQ”. This is the request file. Now exit out of all selections until you get back to main menu. Power down the tuner by turning off key or unplugging it from trucks diagnostic port. Remove sd card from top left corner or monitor by lightly pushing down on it. It will unclick and you can remove it. Insert micro sd card into sd card adaptor that came in the box, or any other card adaptor you may have, and connect it to computer via usb port. Open up file explorer and retrieve UCR.REQ file from sd and copy it to the desktop.
3. Go to www.racemecanada.com and create an account by selecting the “my account” section on the top right of the page. Select “create Account” and fill in all pertinent information. If you are an end user, select retail account as you will need a pertaining business to qualify for a dealer account. Once the account is created, you will log in to your account and can then select vin license from the new releases/product section on the homepage. Click on the “choose file” box. A window will open and from the left pane, select desktop. Select the UCR.REQ file you had copied to the desktop earlier and click open. This will attach the request file to your order. Put the appropriate quantity in the box and select add to cart. Verify all information is correct and proceed to check out. Fill in payment information and then select checkout.
4. Once order is complete, Allow for 24 hr turnaround time although in many cases, if the order is received before 1pm CST, you may receive it back the same day. The vin license will be emailed back to the email address you provided when you created your account.
5. When you receive the email with the vin license attachment, download the “UCC.ACK” attachment and save it to the desk top so you can easily find it.

6. Open file explorer and copy the "UCC.ACK" file from your desktop to the root of the SD card. Next safely eject the drive from the taskbar menu before you pull the card out to avoid file corruption.
7. Reinsert card into monitor with brass tabs facing the front of the monitor.
8. Once card is installed, go to main menu → config tools → unlock codes → installlicense.
9. Tune the desired truck.